

# Maintenance contracts

## for MEDSYS isolated power supply



APPL 1073 ERS

Power availability is vital to ensure care continuity and avoid failures that could lead to critical situations for patients.

Your Socomec MEDSYS solution brings you a dedicated answer to guarantee the continuity of service in group 2 medical locations with the manufacturer's guarantee.

### Key points

- > Annual preventive maintenance visit
- > Detailed report including recommendations
- > Technical hot-line

### Benefits

- > Maximum availability of the installation
- > Manufacturer expertise
- > Guaranteed response time to site

Description of services	SILVER	GOLD	PLATINUM
Annual preventive maintenance visit	•	•	•
Labour and travel for corrective maintenance		•	•
Original spare parts			•
Hotline availability during working hours	•	•	•
Emergency hotline 24/7*	○	○	○
Response time to site within next working day	•	•	•
Response time to site within 6 hours*		○	○
Response time to site within 4 hours*	○	○	○
Additional preventive maintenance visit	○	○	○
Out of hours preventive maintenance visit during night, weekend & bank holidays	○	○	○
Thermal imaging	○	○	○

•: included.

○: optional.

\* please check the availability of this service in your area.

References	
Maintenance contract SILVER	923 302 8000
Maintenance contract GOLD	923 303 8000
Maintenance contract PLATINUM	923 304 8000