Maintenance contracts
for UPS in data centers

APPLI_584_A.EPS

Every data centre is unique with its own power requirements and site constraints. In addition, data centre managers are very aware of issues relating to resource optimisation.

It is therefore essential that maintenance services are tailored to site conditions, ensuring the maximum level of protection and offering real control over maintenance costs.

PRISM Availability services is the maintenance package proposed by Socomec for ensuring Critical Business continuity 24/7 and protecting your investment.

DESCRIPTION	PRISM 5 years
2 Annual preventive maintenance visit	•
Battery check	•
Battery care	○
Labour & mileage for corrective maintenance	•
Original spare parts	•
Hot-line availability	•
Emergency hot line 24 / 7	•
Response time to site within 6h*	•
Response time to site within 4h*	○
Preventive replacement of consumables fan & capacitors (battery excluded)	•
UPS remote monitoring (SoLink) remote check-up + proactive troubleshooting + report	•
Additional preventive maintenance visit	○
Out of hours preventive maintenance visit during night, week-end, bank holidays	○
Thermal imaging	○

•: included.
○: optional.
* Please check the service coverage in your area.

Key points

> 5-year all inclusive package at a fixed price including all operational maintenance costs inclusive of:

5 YEARS fixed price

> 2 maintenance visits per year
> Remote monitoring
> Unlimited corrective interventions with labour and parts.
> Replacement of Consumable parts

Benefits

> Personalised maintenance management and site improvement in line with specific data centre expectations
> Improved system uptime
> Total control over your maintenance costs for 5 years

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